

(Place, date)

## **Complaint Management**

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## **Complaint Form**

## PLEASE SEND THE COMPLETED FORM TO segnalazioni@avrgroup.it Complainant (Name)\_\_\_\_(Surname)\_\_\_\_(Phone)\_\_\_\_(e-mail)\_\_\_\_ ☐ Customer □ Supplier ☐ Other (specify) I am reporting the following on behalf of: ☐ Myself □ Another Person/Company (Name/Company Name) \_\_\_\_\_( Surname) (Tax Code/VAT No.) \_\_\_\_\_ (attach authorization) **Subject of the Complaint** Date and time of the event: Place of the event: Location and Business Function Involved: Service/Product (Contract/Supply references): Staff involved (if any): \_\_\_\_\_ **Description of the Event** Final remarks (requests/suggestions) (attach any relevant documents)

By signing this form, the complainant declares to have read and understood the privacy policy available at <a href="https://www.avrgroup.it/privacy-e-cookie-policy">https://www.avrgroup.it/privacy-e-cookie-policy</a> and gives consent to the processing of their personal data for the purposes stated therein (if consent is not given, the request cannot be processed).

Signature